



2019 Annual Report

# A MESSAGE FROM THE BOARD PRESIDENT



Many organizations talk about innovation and launching new initiatives, but we walked the talk, and I could not be happier to have continued as the Board President during such an important year.

For the first time in decades, the shelter opened its doors on Sunday to provide our community members with access seven days a week. This has been a great success with Sunday now vying with Saturday as our busiest day of the week.

We also launched our Friends program so that people who might only be able to contribute a few dollars a month can help save animals in desperate need. Many people giving a little each month adds up to make a significant impact.

We held our first annual Fur Ball at the Tacoma Yacht Club. A wonderfully successful evening full of laughter and cheer supported by over 200 guests that raised close to \$150,000.

And we helped animals more than ever before.

When an adoption doesn't work out, it can be a traumatic and upsetting experience for both the family and the animal, making it more difficult for that animal to trust again. Therefore, we were delighted to see the processes implemented to achieve a better match between people and their pets result in a 40% decrease in adoption returns.

We've created more opportunities for potential adopters to find their forever furry family member at a time that works for them. Our communities have supported us and the animals we care for by adopting 5,241 cats, dogs, and critters in 2019. Additionally, we achieved a lifesaving rate of 91.4%!

We continue to promote responsible pet ownership, and above all, we are here to Make Happy Happen – to help animals who desperately need our help find new forever homes.

It would not be possible to care for our community's homeless, abandoned, abused, and injured

pets without your support. As we look toward another year of growth, we want to thank you – our community, supporters, shelter staff, and volunteers!

Amanda Loewen

Board President

# A MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

In an annual report, it's the President's job to let everyone know what we have achieved in the previous year, and the CEO has to look to the future and plan for what we are going to accomplish in the years ahead.

However, as 2019 was my first full year here, I want to pay tribute to the Board of Directors, the management team, the staff, and the volunteers here who all do such tremendous work. It doesn't matter how great you are as a CEO if you don't have great people to support you.

Thankfully, I have been fortunate to work with a dedicated and enthusiastic team of people. We have outstanding volunteers who give their time freely because they care so much about the animals and our cause; staff who frequently go the extra mile; managers who are doing a great job and a very talented and supportive board.

We also have fantastic support from our communities, and it has been great to work with the cities of Tacoma and Lakewood, with valued supporters in the Pierce County and Washington State government agencies, and with our wonderful corporate sponsors. I want to especially thank the Larson Automotive Group, our very first Cornerstone Sponsor. I want to ask every one of our supporters to consider supporting the businesses that support us.

I would also like to thank Teamsters 117, who represents a number of our staff and has continued to be a valued partner.

So, what does the future hold?

The COVID-19 pandemic has derailed several of our plans, but we all hope that things will get back to some form of normalcy soon.

In 2020, we intend to launch a pet counseling service to help families and their pets stay together in hard times.

Our goal throughout the remainder of 2020 is to develop and launch a community-facing spay/ neuter service for the public, helping those with less care for their animals and prevent veterinary problems.

We also intend to launch an education program, and we see this as a critically important initiative aimed at winning hearts and minds by encouraging children to be kind to animals as well as the importance of responsible pet ownership.

# A MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

As we look to the future and prepare for the best, we also must prepare for the worst. With the benefit of successfully navigating the COVID-19 pandemic thus far, we will be creating disaster recovery and emergency plans to prepare for future problems and ensure that we continue to serve our communities and save animals' lives.

Another essential task is to continue our work with other animal welfare organizations and legislators and city, county, and State governments to improve the overall animal welfare landscape. Washington State has an excellent record on animal welfare. It is frequently ranked as one of the most animal welfare-friendly states in the country, but it could be number one, and we'll be using our voice, and asking you to join us in urging our elected officials to support and pass meaningful animal welfare legislation that will have a lasting and broad impact for animals in Washington State.

No person is an island, and no one person or organization can achieve anything alone. Only through real partnerships with our community, supporters, government, and other animal welfare organizations can we affect real and meaningful change.

We can only achieve what we dream of through working together.

Thank you for your support during the last year, and I hope that we can continue on this journey together as we make this exciting future happen!

Stuart Earley

Chief Executive Officer





5,241
dogs, cats,
and critters
adopted



As Pierce County's only open admission shelter, we're proud to have achieved a **91.4%** lifesaving rate.

Animals Entering Our Care - 8,485
Animals Leaving Our Shelter - 8,537
Animals Adopted - 5,241
Animals Returned to Owners - 1,727
Other Live Outcomes - 837



3,709
pets received

pets received specialized medical treatment

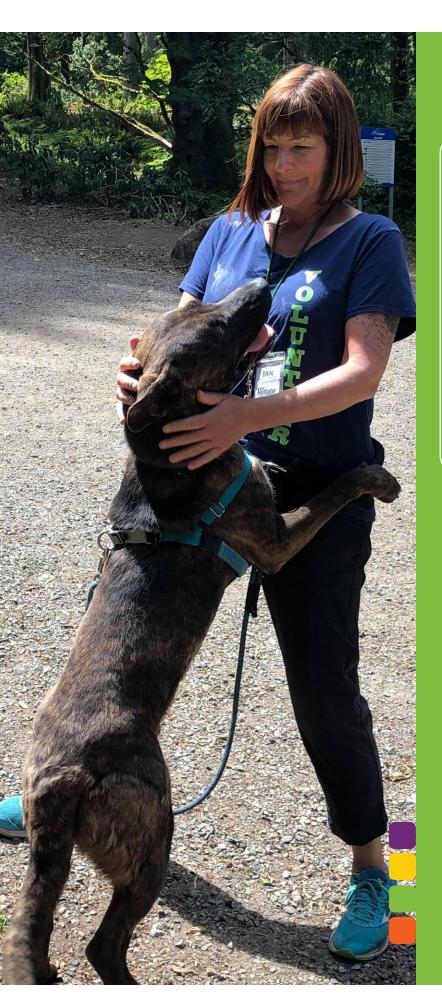


The shelter pets in our care are our top priority. Providing seven-day-a-week quality medical care to the homeless, abused, abandoned, and injured pets in Pierce County ensures that every animal that comes to us has the best possible chance at finding happiness.



3,330
pets and their
families served
through our
Outreach
Programs

The Humane Society for Tacoma & Pierce County works hard to support families through difficult times so that pets can stay with their loving families and out of shelters. The shelter's Outreach Programs provide access to low-cost spay/neuter services, medication, food, pet supplies, and microchips for low-income residents.



103,560 volunteer hours logged

Throughout 2019, a dedicated and mighty bunch of **768** active fosters and volunteers helped us Make Happy Happen.

Dog walker volunteers completed **18,462** dog walks.

**1,132** cats received individualized attention and socialization during "Purr Time" thanks to our cat enrichment volunteers.

**465** sessions (known as "Hop Time") were dedicated to the enrichment of bunnies.



Over \$3.1 million raised



As our programs continue to grow and expand, we need your help more than ever. The Humane Society for Tacoma & Pierce County relies on the support of our community.

Expand your gift at thehumanesociety.org/donate.

## **FINANCIALS**



Shelter Operations	\$ 5,2	173,519
Administration	\$ 4	108,896
Fundraising	\$ 6	515,442
Total Expenses	\$ 6,3	197,857

2019 Revenue	
Pet Licenses & Fees	\$ 355,573
Interest & Dividends	\$ 137,344
Donations, Bequests & Grants	\$ 3,164,061
Animal Sheltering Contract	\$ 1,297,289
Adoption	\$ 726,126
Unrealized Gain on Investments	\$ 2,975,747
Other/Miscellaneous	\$ 18,483
Total Revenue	\$ 8,674,623

### 2019 Net Assets

Without Donor Restrictions

Unrestricted \$ 9,779,231 With Donor Restrictions \$11,506,355 Total Net Assets \$21,285,586



## Humane Heritage



The Humane Heritage Foundation recognizes members who have named the Humane Society for Tacoma and Pierce County in their wills or have made other planned giving arrangements. The Humane Heritage Foundation honors those individuals whose spirit of caring will endure into the future.

Patty Aaby
Gail Adcock
Edith Andres
LaRaine Baker
Karen L. Bell
Karen Bellamy
Jill Blacklock

Paul and Leslie Brantner

Cathi Brouillette

Bruce and Laura Buckmaster

Joseph W. Burba, Jr.

Jack Butson Cheri Chavez Ted Christensen III Helen Cole Bonnie Coombs

Terrance and Mary Corak

Alice Couch
Jo Crittenden
Jolene D. Davis
Dottie Dedrick
Marilyn Dimmer
Penny Drost
William Durham
Craig and Laurie Ekman
Barbara Faulkner

Joan Faye Susan Fichter John Fields

Robert and Natalie Findlay

Laura Fox

**Eugene and Beverly Fries** 

Sarah Garmire Glen Garrett

William and Linda Gazecki

Kitty Gibbs
Virginia Giske
Karen Good
Suzanne Goodin
Margo Gooding
Douglas Grahame
Charles Granoski

Janek and Irene Gregolinski

Rebecca Halkoski Lyle Hanson Dolores Havlina Esther Headlee Shannon Heinrick Amy Henderson

Lynne and Terry Hoffman

Fred and Margie Hoheim Lt. Col. Priscilla J. Huber (Ret.)

Martha Jacob
Christina Jacobs
Patty Jalbert
Donald Jobe
Judy Johnson
Maria Johnson
Kathy Joyce
Julie Kaczmark
Maryann Kalapus
Jim and Eileen Kelley
Roy and Susan Kimbel
Mary and Jerry Kinder
Dorothy and Grant King
Sieglinde Kirchner
Sally Kloempken

Dirk and Jean-Marie Klover

Alberta Knecht Karen Kolley Irene Koth Christine Koukles Sonja Kreshel-Gallaway

Dan Kyler Barbara Ladd

Linda Langhelm-Procter

Jan Lassen

Kimberlie and Vance Lelli Betty and Jerry Lindsay

Leonard Long
Virginia Maas
Terry Martino
Inez McCorkle
Vicki McCormick
Doris McFall
Melissa McGinnis
Karla McLane
Joyce Messer
Patricia Miraldi
Andrea Moawad
Susan Moblo
Sonja Narcisse
Nancy Nelson

Darron and Susan Nelson

Han Nguyen

Jon and Kimberly Nordby

Elli Oleole

Kathleen and Rick Olson

Douglas Owen David Owens Pamela Paton

Thomas and Celia Peltier

Bonnie Petrequin Gloria Phillips Margaret Rafn Shelly Raihala

Barry and Mary Rickert Terry and Walli Roarke Stephanie Roberts Marie T. Ruud Sandra Schaefer Jan Schwenger Kathy and Joe Scorcio

Joni Sensel Elizabeth Sioda

David and Kathryn Smith Marjory and Larry Smith Jann and Brian Sonntag

Rich Sterbenz
David Stewart
Warren Stuart
June Summerville
Jamie Thomas
Dr. Pamela Transue
and Dr. Stuart Grover
Barbara and Pat Van Haren
Tamera and Brian Walsh
Karyn Whitacre

Lawrence and Donna White

Jim and Lois Wick Ron Wilhelmson Penelope Williams John Wolcott Catherine Wood





Amanda Loewen, President Gail Leese, Vice President Julie Curtis, Treasurer Gemma Zanowski, Secretary

Tim Boyle

**Heather Fancher** 

Dr. Timothy Gintz

Angela Gow

Jessica Sire

Walt Sommers

Don Swanson

Jim Taylor

Bob Zawilski

### 2019 Senior Leadership Team

Stuart Earley - Chief Executive Officer

Jocelyn Bouchard – Chief Program Officer (until 5/31/2019)

Leslie Dalzell – Chief Financial Officer

Robert Jones – Operations Director

Angela Miranda – Director of Veterinary Services

Ashley Taulbee - Director of Development

& Community Engagement

Leah Turner – Human Resources Director



The Humane Society for Tacoma and Pierce County 2608 Center St., Tacoma, WA 98409 thehumanesociety.org 253.383.2733

### **Shelter Hours**

Monday - Sunday 11:00am - 6:00pm

The Humane Society for Tacoma and Pierce County is a non-profit organization that relies on the generosity of individuals, corporations, and foundations to advance our mission. Our loyal donors are vital to our success and our ability to provide the best possible care for the animals we serve. For more ways to give, please visit our website at thehumanesociety.org.