



we make  
**happy** @ **the Humane society**  
happen Tacoma & Pierce County

**2020 Annual Report**

## A MESSAGE FROM THE BOARD PRESIDENT

As I reflect on the year 2020, two words that instantly come to mind are resilience and commitment. The leadership team, staff and volunteers demonstrated their capacity to adapt to ever changing health and safety protocols while maintaining their dedication to providing vital services to our community members and their pets.

As many businesses shut down during the pandemic, we never closed our doors.

**We took in more animals than any other shelter in Washington State throughout 2020** - and more than almost every other two Washington shelters combined.

We provided care for over 7,300 animals, reunited more than 1,300 lost pets with their families, and served over 5,000 pets and families through our outreach programs.

While the community's workforce faced challenges during this time, we retained our entire team of staff to care for the high number of animals that came through our doors.

Our communities have supported us and the animals we care for by adopting 4,600 pets in 2020, resulting in a lifesaving rate of 90.8%!

In addition to the many people who opened their hearts and homes, we also saw our community come together online in support of three new fundraisers, our Day of Giving, the Raise Your Paw Online Auction, and Washington's Cutest Pet photo contest, which combined, raised over \$97,000.

To continue growing our outreach efforts, we created a pet support team in 2020 as a resource for adopters and pet owners. Our pet support counselors provide guidance and resources to adopters with a new pet and owners looking to surrender their pet. This helps increase our adoption success rates while decreasing the chance of a pet needing to be surrendered to us.

We always strive to save as many lives as possible and such an aspiration cannot be achieved without our volunteer foster program, in which I am incredibly happy to report, grew tremendously throughout the year.

To the community of animal supporters who came together to support our organization, to the staff who poured their hearts into showing compassion to every animal in our care, to the team of volunteers who continued to positively impact each animal, one enrichment session at a time, and to the network of fosters who opened their hearts and homes to an animal in need, I want to say thank you!

Resilience and commitment turned a challenging year into a successful year, and I look forward to the new developments, milestones, and achievements in 2021.

Amanda Loewen



Board President



# A MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

**The CEO's role is to look to the future and what we hope to achieve in the next year. But as 2020 was such a challenging year I also wanted to start by thanking our loyal employees, our volunteers, and our supporters who helped us get through the pandemic.**

Although other shelters closed their doors and laid off staff, we saw ourselves as an essential service to the community. We kept our doors open to help the thousands of animals and people that had nowhere else to go. And we made a promise to our wonderful employees that we would get through this together and we kept that promise.

During COVID-19 we saw an increase in rising medical costs that made veterinary care too expensive for many pet owners and a shortage of veterinary staff that restricted accessibility to veterinary hospitals.

Our shelter takes in animals no matter their age, breed, medical issues, or behavioral problems. We take in all animals and a growing number came from low-income residents in our community. We saw distraught people who loved their pets but could not afford to pay for the high cost of veterinary care.

That was heartbreaking.

We wanted to help these furry families stay together and Make Happy Happen for them, so we introduced a number of the initiatives that Amanda has talked about.

And we want to do more for our communities in 2021, so we have made community-centered initiatives a priority. Our biggest new initiative for 2021 is the launch of our Community Clinic providing spay and neuter surgeries and other services for low-income residents who would not be able to afford high veterinary bills. With spay and neuter surgeries alone costing around \$400-\$500 and more through a commercial veterinary practice, our Community Clinic is needed now more than ever.

Another new initiative is our Education Program. The vast majority of animal welfare incidents arise through lack of understanding and a number of pet medical problems could be avoided with vaccines. Our Education Program will encourage children to respect animals, be kind to them, and care for them to help build a kinder world for animals.

We will continue to support pets and people in our community every day. With our Community Clinic offering affordable lifesaving medical care. With our Pet Food Pantry providing needed pet food for anyone having a difficult time filling their pet's dish. With our Pet Support Counseling helping keep pets with their families instead of having to be surrendered. We Make Happy Happen for every pet that comes into our care and for pet owners who need a helping hand.

As our organization and the need from the community continues to grow, we recognize the limitations of our current facility. We are always striving for the best quality of animal care and to help as many animals as possible.

In order to do this, we are actively pursuing a new space not only for a new shelter but also to create an animal welfare campus. This means more kennel space for more animals that can find their forever homes and a lifetime of happiness. A new veterinary center to perform more emergency lifesaving surgeries and provide medical care to low-income families in the community. A sprawling landscape for pets to get more exercise and socialization with our staff and volunteers while they wait to be adopted.

**This is the future and the beginning of something spectacular.**

Thank you for your support over the last year and for the years to come as we build a better future!

Stuart Earley



Chief Executive Director







**Fiona**

**7,350**  
**animals**  
**entered into**  
**our care**



As one of the few shelters in Washington that does not turn away harder-to-adopt animals, we're proud to have achieved a **90.8%** lifesaving rate.

<b>Animals Left Our Shelter</b>	<b>7,163</b>
<b>Animals Adopted</b>	<b>4,600</b>
<b>Animals Returned to Owners</b>	<b>1,305</b>
<b>Other Live Outcomes</b>	<b>598</b>

**2020 Outcomes**





**Piper**

**4,431**

**spay and  
neuter surgeries  
performed**



The shelter pets in our care are our top priority. Providing seven-day-a-week quality medical care to the homeless, abused, abandoned, and injured pets in Pierce County ensures that every animal that comes to us has the best possible chance at finding happiness.

**2020 Outcomes**



**5,418**  
**pets and their**  
**families served**  
**through our**  
**Outreach**  
**Programs**



The Humane Society for Tacoma & Pierce County works hard to support families through difficult times so that pets can stay with their loving families and out of shelters. The shelter's Outreach Programs provide access to low-cost spay/neuter services, medication, food, pet supplies, and microchips for low-income residents.

**2020 Outcomes**





**88,702**  
**volunteer**  
**hours logged**



Throughout 2020, a dedicated and mighty bunch of **631** active fosters and volunteers helped us Make Happy Happen.

Dog walker volunteers completed **15,104** dog walks.

**799** cats received individualized attention and socialization during “Purr Time” thanks to our cat enrichment volunteers.

**213** sessions (known as “Hop Time”) were dedicated to the enrichment of bunnies.

**2020 Outcomes**





**Over  
3.6 million  
raised**



As our programs continue to grow and expand, we need your help more than ever. The Humane Society for Tacoma & Pierce County relies on the support of our community.

Expand your gift at  
**[thehumanesociety.org/donate](https://thehumanesociety.org/donate)**

**2020 Outcomes**



# FINANCIALS

## 2020 Operating Revenue

Pet Licenses & Fees	\$ 411,041
Interest & Dividends	\$ 101,692
Donations, Bequests & Grants	\$ 3,675,348
Animal Sheltering Contract	\$ 1,270,956
Adoption	\$ 687,855
<b>Total Operating Revenue</b>	<b>\$ 6,146,892</b>

## 2020 Other Revenue

Unrealized Gain on Investments	\$ 1,926,671
Other/Miscellaneous	\$ 488,672
<b>Total Other Revenue</b>	<b>\$ 2,415,343</b>

## 2020 Expenses

Shelter Operations	\$ 4,867,838
Administration	\$ 419,509
Fundraising	\$ 694,676
<b>Total Expenses</b>	<b>\$ 5,982,023</b>

## 2020 Net Assets

Without Donor Restrictions	
Unrestricted	\$ 11,352,337
With Donor Restrictions	\$ 12,513,461
<b>Total Net Assets</b>	<b>\$ 23,865,798</b>





# Humane Heritage

The Humane Heritage Foundation recognizes members who have named the Humane Society for Tacoma & Pierce County in their wills or have made other planned giving arrangements. The Humane Heritage Foundation honors those individuals whose spirit of caring will endure into the future.

Patty Aaby  
Gail Adcock  
Edith Andres  
LaRaine Baker  
Karen L. Bell  
Karen Bellamy  
Jill Blacklock  
Paul and Leslie Brantner  
Cathi Brouillette  
Bruce and Laura Buckmaster  
Joseph W. Burba, Jr.  
Jack Butson  
Cheri Chavez  
Ted Christensen III  
Helen Cole  
Bonnie Coombs  
Terrance and Mary Corak  
Alice Couch  
Jo Crittenden  
Jolene D. Davis  
Dottie Dedrick  
Marilyn Dimmer  
Penny Drost  
William Durham  
Robin and Edward Ehtle  
Craig and Laurie Ekman  
Barbara Faulkner  
Joan Faye  
Susan Fichter  
John Fields  
Robert and Natalie Findlay  
Laura Fox  
Eugene and Beverly Fries  
Sarah Garmire  
Glen Garrett  
William and Linda Gazecki  
Kitty Gibbs  
Virginia Giske  
Karen Good  
Suzanne Goodin  
Margo Gooding  
Douglas Grahame  
Charles Granoski  
Janek and Irene Gregolinski  
Rebecca Halkoski  
Lyle Hanson  
Dolores Havlina  
Esther Headlee  
Shannon Heinrick  
Amy Henderson

Lynne and Terry Hoffman  
Fred and Margie Hoheim  
Lt. Col. Priscilla J. Huber (Ret.)  
Martha Jacob  
Christina Jacobs  
Patty Jalbert  
Donald Jobe  
Judy Johnson  
Maria Johnson  
Marjory Jones-Smith and Larry Smith  
Kathy Joyce  
Julie Kaczmark  
Maryann Kalapus  
Jim and Eileen Kelley  
Roy and Susan Kimbel  
Mary and Jerry Kinder  
Dorothy and Grant King  
Sieglinde Kirchner  
Sally Kloempken  
Dirk and Jean-Marie Klover  
Alberta Knecht  
Karen Kolley  
Irene Koth  
Christine Koukles  
Sonja Kreshel-Gallaway  
Janet Kusumoto  
Dan Kyler  
Barbara Ladd  
Linda Langhelm-Procter  
Jan Lassen  
Kimberlie and Vance Lelli  
Betty and Jerry Lindsay  
Leonard Long  
Virginia Maas  
Terry Martino  
Inez McCorkle  
Vicki McCormick  
Doris McFall  
Melissa McGinnis  
Karla McLane  
Joyce Messer  
Patricia Miraldi  
Andrea Moawad  
Susan Moblo  
Sonja Narcisse  
Nancy Nelson  
Darron and Susan Nelson  
Han Nguyen  
Jon and Kimberly Nordby

Elli Oleole  
Kathleen and Rick Olson  
Douglas Owen  
David Owens  
Darrell Parham  
Pamela Paton  
Thomas and Celia Peltier  
Bonnie Petrequin  
Gloria Phillips  
Margaret Rafn  
Shelly Raihala  
Barry and Mary Rickert  
Terry and Wallis Roarke  
Stephanie Roberts  
Marie T. Ruud  
Sandra Schaefer  
Jan Schwenger  
Kathy and Joe Scorcio  
Joni Sensel  
Elizabeth Sioda  
David and Kathryn Smith  
Jann and Brian Sonntag  
Rich Sterbenz  
David Stewart  
Warren Stuart  
June Summerville  
Jamie Thomas  
Dr. Pamela Transue and Dr. Stuart Grover  
Barbara and Pat Van Haren  
Tamera and Brian Walsh  
Karyn Whitacre  
Lawrence and Donna White  
Jim and Lois Wick  
Ron Wilhelmson  
Penelope Williams  
John Wolcott  
Catherine Wood







### **2020 Board of Directors**

Amanda Loewen, President

Gail Leese, Vice President

Tim Boyle, Treasurer

Gemma Zanowski, Secretary

Tim Boyle

Heather Fancher

Dr. Timothy Gintz

Kyle Lauderdale

Walt Sommers

Don Swanson

Jim Taylor

Bob Zawilski

### **2020 Senior Leadership Team**

Stuart Earley – Chief Executive Officer

Leslie Dalzell – Chief Financial Officer

Robert Jones – Operations Director

Angela Miranda – Director of Veterinary Services (until 8/21/2020)

Ashley Taulbee – Director of Development and Marketing

Leah Turner – Human Resources Director



The Humane Society for Tacoma & Pierce County  
2608 Center St., Tacoma, WA 98409  
[thehumanesociety.org](http://thehumanesociety.org)  
253.383.2733

#### **Shelter Hours**

Monday - Sunday 11:00am - 6:00pm

The Humane Society for Tacoma and Pierce County is a non-profit organization that relies on the generosity of individuals, corporations, and foundations to advance our mission. Our loyal donors are vital to our success and our ability to provide the best possible care for the animals we serve. For more ways to give, please visit our website at [thehumanesociety.org](http://thehumanesociety.org).