

**The Humane Society for Tacoma & Pierce County**  
**VOLUNTEER POSITION DESCRIPTION**

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| <b>VOLUNTEER POSITION TITLE:</b> Pets for Life Street Team Member   |
| <b>DEPARTMENT:</b> Community Services   |
| <b>REPORTS TO:</b> Pets for Life Coordinator, Volunteer Manager   |
| <b>LOCATION:</b> 2608 Center St Tacoma WA 98409   |
| <b>ELIGIBILITY:</b> Volunteers must be at least 18 years of age   |
| <b>HOURS:</b> Multiple shifts available Monday-Friday from 11:00AM-4:00PM and Saturdays from 11:00AM-4:00PM |

**VOLUNTEER POSITION SUMMARY:** The Pets for Life Street Team works with the Pets for Life Coordinator in target communities to spread the message and mission of the Pets for Life program. This program is designed to provide free spay/neuter surgeries and other resources, as well as providing information on the overall wellness of companion animals. Under the direction of the Pets for Life Coordinator, this position helps build community relationships in the target areas of 98404 and 98418.

**ESSENTIAL DUTIES & FUNCTIONS :**

- Door to Door canvassing with the Pets for Life Coordinator
- Actively promotes the services and resources provided by the Pets for Life program.
- Explains various outreach and community aid processes to interested parties.
- Maintains full knowledge of the Pets for Life guidelines and procedures.
- Serve as a model for humane treatment of animals to clients, volunteers and co-workers while actively promoting the Humane Society's mission.
- Performs other duties as assigned.

**MINIMUM QUALIFICATIONS:**

*To perform this position successfully, an individual must be able to perform each essential duty well. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

- Exceptional customer service skills.
- Ability to communicate with a diverse group of people effectively
- Outgoing, polite and professional manner.
- Ability to work comfortably in underserved communities.
- Ability to tactfully deal with challenging questions or opposing viewpoints from the public.
- This position requires volunteers to engage with members of the public.
- Must support the mission, programs and activities of the Humane Society and act as an advocate for the organization.

**Desired Experience:**

Experience in a customer service position or other experience answering questions in the workplace. Fluency in other languages is a plus!

**Knowledge, Skills and Abilities**

**Knowledge of (B/basic; J/journey; E/expert):**

- Speak, read, and write in the English language (J)

**Orientation and Training :**

- Required: General Orientation

- Required: Hands-on training with the Pets for Life Team.

**Tools and Equipment Provided :**

- Pets for Life promotional materials
- Use of a Humane Society vehicle \*pending approval and training.

**Optional Tools and Equipment :**

- Personal vehicle for transportation to canvassing areas.

**Skill and ability to:**

|                  | Never | Seldom<br>1%-10% | Occasional<br>11%-33% | Frequent<br>34%-66% | Constant<br>67%-100% |
|------------------|-------|------------------|-----------------------|---------------------|----------------------|
| Stand            |       |                  |                       |                     | X                    |
| Walk             |       |                  |                       |                     | X                    |
| Lift <10 lbs     |       |                  |                       | X                   |                      |
| Lift 10-25 lbs   |       |                  |                       | X                   |                      |
| Lift 26-50 lbs.  | X     |                  |                       |                     |                      |
| Lift 51-75 lbs.  | X     |                  |                       |                     |                      |
| Lift 76-100 lbs. | X     |                  |                       |                     |                      |
| Twist            |       | X                |                       |                     |                      |
| Reach            |       | X                |                       |                     |                      |
| Push and Pull    |       | X                |                       |                     |                      |
| Climb            |       | X                |                       |                     |                      |
| Sit              |       | X                |                       |                     |                      |
| Vision           |       |                  |                       |                     | X                    |
| Hearing          |       |                  |                       |                     | X                    |

**Interested in this volunteer position? Please submit an application to volunteer with the Humane Society for Tacoma & Pierce County by visiting our volunteer portal [www.thehumanesociety.org/getinvolved](http://www.thehumanesociety.org/getinvolved). Applications are accepted at limited times throughout the calendar year and placement is assigned on an as-needed basis.**