

Pets for Life Street Team

Volunteer Position Description



Work Location	Target communities 98404 and 98418 within Tacoma, Washington
Purpose of the Position	Volunteers work with the Community Services Manager in target communities to spread the message and mission of the Pets for Life program, as well as the message of spay and neuter, promoting vaccinations, and providing information on the overall wellness of their companion animals, while building community relationships.
Essential Duties and Responsibilities (include, but not limited to)	<ul style="list-style-type: none"> Working with a team of volunteers and/or paid staff, initiate discussions with individuals in the community, share material and information, and field questions in target areas 98404 and 98418. Promote upcoming HSTPC and Pets for Life events, programs, and training classes.
Commitment of Time	Make a minimum commitment of one shift every other week.
Hours Volunteer can Work	Monday-Friday 11am-4pm, Saturdays 9am-3pm
Levels of Difficulty 1=easy/5=demanding (physical, mental, emotional)	<ul style="list-style-type: none"> Physical difficulty is level 3; involves standing and walking for long periods of time; volunteer will be out in field. Mental difficulty is level 3; requires strong verbal communication skills, the ability to work without direct supervision and use good judgement. Emotional difficulty is level 3; the nature of the issues dealt with can be emotionally distressing as volunteers will see less-than-ideal situations for people and animals.
Skills/Experience	<p>Required:</p> <ul style="list-style-type: none"> Able to communicate with a diverse group of people effectively and without judgement or making negative remarks. Able to work effectively on a team as well as independently. Able to work comfortably in underserved communities. Able to tactfully deal with challenging questions or opposing viewpoints from the public. Able to understand HSTPC policies and procedures and the Pets for Life approach, and able and willing to appropriately and accurately represent those policies when interacting with the public or otherwise representing the HSTPC Able to learn and demonstrate a familiarity with HSTPC major campaigns and mission. <p>Desired:</p>
Expected Working Conditions	Most of the work occurs outside; volunteers should dress appropriately for the weather.
Number of Volunteers Needed	Minimum of 2 volunteers daily.
How often do volunteers need to work on site?	All work will be offsite.

Tools and equipment provided	<ul style="list-style-type: none"> • Pets for Life promotional materials. • Use of a Humane Society vehicle * <i>pending approval and training.</i>
Tools and equipment volunteers can bring if desired	<ul style="list-style-type: none"> • Personal vehicle for transportation to canvassing areas.
Project Start Date	Ongoing
Orientation/Training	<p>2 hours: Volunteer Orientation</p> <p>3 hours: Hands-on Training</p>
Learning Opportunities (Skills/Knowledge)	<ul style="list-style-type: none"> • Better understand the challenges faced by pet owners in underserved communities. • Develop or strengthen community outreach and effective communication skills.
Restrictions	<ul style="list-style-type: none"> • Must be at least 18 years of age to work independently. • Volunteers ages 16-17 can participate while working with a team made up of one staff person or one volunteer over 18 years of age. • Must have reliable transportation and arrive on time for scheduled shifts. • Must be able to learn and follow guidelines and policies of the HSTPC and Pets for Life, and follow directions.
Team Lead(s)	Community Services Manager
Supervisor	Volunteer Manager
Extra Comments	N/A
Last updated	03/16/2018